

# QUALITY POLICY

## Putting patients first is our focus

At Zentiva, we provide health and wellbeing for all generations. We achieve this by developing, producing and delivering our products to millions of people across Europe and beyond.

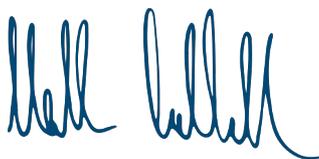
## Quality principles serve as our guiding compass

Quality is non-negotiable at Zentiva, and we are committed to consistently upholding the highest quality standards, adhering to all applicable rules and regulations, and living our values. Our company standards and policies are designed to ensure the safety, quality and efficacy of our products.

Accountability is a fundamental value at Zentiva and each one of us working at Zentiva is required to deliver high-quality products and maintain a quality mindset in every role. We do things right first time, act in a compliant and ethical way, and serve as role models through our quality-focused behaviour to have positive impact on our quality culture.

## Through quality, we add value

Quality is at the heart of Zentiva and at the foundation of our business success. We consistently build and maintain trust with each customer, partner and stakeholder, making it an essential building block in our business. By continuously improving and delivering safe, high-quality products to our customers every day, we foster sustainable growth.



**Steffen Saltofte**  
Chief Executive Officer



**Khatira Mansouri**  
Chief Quality Officer